MEALS ON WHEELS PASCO

FOOD PANTRY RECIPIENT MEMORANDUM

Our food pantry is provided free of charge through the generosity of donors, community partners, staff, and volunteers. Because the food is donated, please examine all items for possible spoilage before using them. To keep pantry distribution safe, respectful, and efficient, all recipients are expected to follow the policies below.

VEHICLE & TRAFFIC SAFETY

- Vehicles **MUST** be clean and clear of debris in the area where food will be loaded. Volunteers must have a safe and accessible area to place your food.
- **ALL VEHICLES MUST BE PLACED IN PARK WHILE FOOD IS BEING LOADED.** Do not move your vehicle while volunteers are loading or working around it.
- **ALL** traffic-control personnel and their directions, traffic patterns, cones, signs, and instructions **MUST** be followed. Remain stopped until you are given a signal to move forward.
- Failure to follow traffic or safety instructions may result in service being denied.

RESPECTFUL CONDUCT IS REQUIRED

Our pantry is a free service and a privilege provided to our community. **WE WILL NOT TOLERATE** abusive, threatening, insulting, aggressive, or disrespectful language, behavior, or actions toward other pantry recipients, volunteers, staff, or traffic-control personnel.

Meals on Wheels Pasco reserves the right to deny, cancel, suspend, or restrict your pantry registration or services **AT ANY TIME** when behavior, actions, or failure to follow safety procedures creates a concern.

There are many other food pantries in our communities. If our policies or procedures do not meet your needs, you may find another pantry that is a better fit for you.

PANTRY COMMUNICATION & WEATHER POLICY

VERY IMPORTANT - ALL CORRESPONDENCE IS DIGITAL. Please monitor our Facebook page, **“Feeding You With Love Food Pantry,”** for updates, including closures, delays, or changes. **WE DO NOT AND WILL NOT CALL INDIVIDUAL RECIPIENTS.** If inclement or severe weather is possible, it is your responsibility to check for updates before coming to the pantry.

WEATHER SAFETY POLICY

- **National Weather Service:** We follow applicable weather-related restrictions, warnings, and safety guidance.
- **Thunder or Lightning:** Pantry operations will be delayed. Operations will not resume until **30 minutes have passed since the last observed lightning or sound of thunder.**
- **Heavy Rain:** Distribution will be delayed until conditions improve and it is safe for volunteers and recipients.
- **Severe or Unsafe Conditions:** In some situations, the pantry may need to close for the day rather than delay operations.
- Weather conditions can change quickly, and decisions regarding delays or closures may be made before or during pantry operations.

SAFETY COMES FIRST

Our volunteers give their time freely to serve our community. Their safety is a priority and of the utmost concern, as is the safety of every recipient, staff member, and person participating in pantry operations. We appreciate your patience, cooperation, and understanding when weather or other safety concerns require us to delay, modify, or cancel pantry services.